

Confirm ID over the phone

Meet NextGenID, the digital solution removing the need to visit a branch to complete ID checks.

How it works?

1



Request for NextGenID on ApplyOnline.

2



Your customer will receive an SMS to start the process.

3



Once completed, you'll receive an ID verification confirmation. A NextGenID report will then be attached to ID condition via the 'Documents' tab.

4



Submit the application and leave the rest to us.

Benefits



Simplified verification.

Reduced time spent on manual identity checks by you and St. George.



Help more customers, faster.

Reduce errors and re-work associated with customer ID and VOI requirements.



Improve advocacy.

Reduce the need for any face to face onboarding activity, such as visiting a branch.



Protect customers.

Reduce fraud loss and exposure.



Visit BrokerHub for more information, such as FAQs and a demonstration video.

