



What new functions does my EFTPOS terminal have?

Some buttons do more than you expect.

For more detailed information always refer to your Mobile EFTPOS Merchant Operating Guide. You can also call the St.George EFTPOS Helpdesk on 1300 650 977 if you have any further questions.





What new functions does my EFTPOS terminal have?

Here's a brief summary of the new functions on your terminal. If you need more detailed information please refer to your new Mobile EFTPOS Merchant Operating Guide (version 1.0).

New transaction functions:

After the software upgrade, your terminal will provide you with the ability to view each transaction in the day's settlement period (prior to settlement only). You will also be able to print, in one list, transactions done on all card types or print individual transactions by keying in the specific receipt number.

Refer to pages 53 to 56 of your new Mobile EFTPOS Merchant Operating Guide.

Automatic terminal settlements:

We've introduced a function where your terminal will automatically settle each day & actually print a receipt for you. You will need to leave your terminal connected to power each night to ensure you receive this printout. If you do not leave your terminal connected to power each night (which we

recommend to ensure it's ready for a full days use the next day) then you will need to manually settle your terminal at the end of each day. Refer pages 46-47 of your new Mobile EFTPOS Merchant Operating Guide.

Example of a 'Transaction Log'	
MAY 22, 09 12:300166(*) RDC: 000004 REFUND REFUND -\$5.00 MAY 22, 09 12:31
MAY 22, 09 12:340166(*) RDC: 000005 VOID SALE SALE \$10.00 MAY 22, 09 12:34
MAY 22, 09 12:35	516320-076(*) RDC: 000006 SALE SALE \$25.00 MAY 22, 09 12:35
MAY 22, 09 12:38	516320-076(*) RDC: 000007 SALE SALE \$25.00 TIP \$5.00 TOTAL \$30.00 MAY 22, 09 12:38

Change to menu structure:

After the software upgrade you will notice a change to the menu structure. Your terminal will only display the functionality you actually use.

We've also introduced a "SUB" function, which will enable you to print a report of all transactions since your last settlement.

Example of the 'new function and menu structure'

TERMINAL DISPLAY	PROCEDURE
22/05/2009 13:06 ENTER AMOUNT	Press ENTER until SUB is displayed on the screen.
22/05/2009 13:06 INIT SUB SETL	Press the soft key directly beneath SUB.
SUB TOTALS PLEASE WAIT	The terminal is printing the totals of sales, refunds and cash outs since the last settlement.

'Sub Totals Report'

EFTPOS FROM ST.GEORGE	
Merchant Name	Suburb State Postcode
MID: 10595098	TID: 76000070
MAY 22, 09 13:06	
SUB TOTALS	
MASTERCARD	TOTAL \$-SUB/1/CB
SALES 0004 \$75.00	SALES 0011 \$281.00
TIPS 0003 \$15.00	REFUNDS 0001 \$5.00
TOTAL \$94.00	TIPS 0004 \$20.00
VISA	CASH 0001 \$10.00
SALES 0004 \$125.00	NET TOTAL \$286.00
REFUNDS 0001 \$5.00	
TOTAL \$123.00	
INIT	HWY1 \$0.00
SALES 0005 \$54.00	DINERS \$0.00
TIPS 0001 \$5.00	JCB \$0.00
CASH 0001 \$10.00	PREAUTH 0001 \$40.00
TOTAL \$69.00	

Refer to pages 44 and 45 of your new Mobile EFTPOS Merchant Operating Guide.

Passwords:

We've increased the general security of your terminal by introducing additional passwords. These passwords will allow you to manage the various terminal functions as you wish, e.g. settlements.

The authorised signatory or contact can of course change these at any time by contacting us.

Refer to pages 10 and 11 of your new Mobile EFTPOS Merchant Operating Guide.

Based on your feedback we've made some changes to the battery conservation functions on your terminal.

We've introduced a "Sleep Mode":

After 10 minutes of inactivity your terminal will go to 'sleep' (the screen will go blank) but the terminal will stay connected to the network.

You will be able to 'wake' your terminal by pressing any key and it will be ready for immediate use, which makes it quicker than having to power the terminal on.

If the terminal is in sleep mode for a period of 60 minutes, an audible beep will sound and the terminal will commence a one-minute countdown before it shuts down. You can prevent the shut down by pressing any key.

And also added a "Low Battery Warning":

When the battery is low, the terminal will sound an audible beep and begin a one-minute countdown before shutting down. The terminal will shut down if not connected to power during this one-minute period.