

Your guide to completing your Trust's profile

This guide aims to help Trusts verify and update Trust details as we have missing or incomplete information in our system. By providing this information, you will better protect the Trust's account(s) and help reduce the risk of identity theft.

Step 1

Complete and provide the documents listed below.

The form is available at <u>stgeorge.com.au/bizsecure</u> then go to the Trust Tab under section 'What you need to do'.

| Tick | Documents required | Who needs to complete and sign them? |
|------|----------------------------|--|
| | Customer verification form | The Director, Company Secretary or Trustee. |
| | Certified ID documents | Each individual who is a Beneficial Owner (refer to page 4 for definition of Beneficial Owner) as nominated on the Customer verification form and the Individual who signed the form (if not a Beneficial Owner). |
| | | For Certification instructions, go to the St.George website and search BizSecure, then go to the FAQ section: 'How do I obtain certification?' Refer below for an example of certified ID documents that we would need from each Beneficial Owner (please ensure the images are clear and easy to read): |
| | | • ONE Primary Photographic Identification Document, for example: |
| | | DRIVER LICENCE Frankle Example 123 Sample Street, SYDNEY, NSW, 2000 Licence Licence, is a true copy of the original. |
| | | Driver Licence certified and signed by Medical Practitioner. |
| | | OR |



Tick Documents required Who needs to complete and sign them? Please provide a certified The certified verification document needs to include the name copy of at least one of of the Trust. Refer below for an example of certified verification the following verification document: documents: • Trust Deed and all I, John Sample, as Medical Practitioner, This deed made the 1 March 2005 amendments (if certify that the Trust Deed, is a true copy Name of Trust: The Smith Trust of the original. applicable) where names Address of Trust: 123 Sample Street, Sydney, NSW, 2000 Am of the trust, trustees, Trust ABN: 123 456 789 01 Trust type: beneficiaries, settlor(s) Beneficiaries: 1. Frankie Charlie 2. Sam Jones 3. Bhavja Kumar 4. Paul Smith 1 February 2023 and execution page is evident Hereinafter collectively referred to as "The Trustees" Executed as a deed 1 March 2005 Settlement Deed or other. Signed, sealed and delivered by: document that contains a declaration of trust Witness signature: chidi abara Witness name: where the names of the trust and/or settlor(s) are Trust Deed certified and signed by Medical Practitioner. evident A letter from a solicitor or qualified accountant on a letter head that confirms the following details of the Trust: - Trust name - Establishment date - Governing State - Settlor (if applicable) - Trust ABN if applicable - Trust type - Full name of beneficiaries AND beneficiary class (if any) - Trustee name(s) - Beneficial owners (note, beneficial owners of trustee are considered beneficial owners of the trust)

Step 2

Send your completed and certified documents as listed above in the post via a Reply Paid envelope, addressed to:

St.George Business Identification Team Reply Paid 91348 SYDNEY NSW 2001

No stamp is required. If you have any queries, please call our dedicated Business Identification team on **1800 100 238** (or **+61 2 9155 7800** if calling internationally), 9am – 5pm AEDT, Monday to Friday.

Form definitions

St.George Customer Access Number

Your Customer Access Number can be found on the statement in St.George Internet Banking.

Beneficial Owner

The Beneficial Owner(s) of a trust are the person(s) that own or control each Trustee.

Generally, where the Trustee is an individual, the Trustee will be the Beneficial Owner.

Where the Trustee is a non-individual, the person(s) that owns or controls the non-individual will be the Beneficial Owner(s).

Where no Beneficial Owner(s) can be identified under the ownership or control arrangement, an individual who holds the power to appoint or remove the Trustees of the trust, such as the Appointer of a trust must be identified. This individual should be outlined in the Trust Deed.

Nature of business activities (ANZSIC)

Australia and New Zealand Standard Industry Code (ANZSIC). Please provide us with the industry of your Business e.g. Real Estate Agent, Milk and Cream Manufacturer and we can find this information for you.

Address

Please use a street/physical address, not a PO Box.

Purpose of Business Relationship

This refers to your reasons for engaging with us to obtain products and services. Customers may have multiple reasons. Please choose all applicable options.

Source of Funds

This refers to the origin of the funds that are the subject of the business relationship between you and us. Many customers have multiple sources of funds. Please choose all applicable options.

Source of Wealth

This refers to the origin of your total net assets/total net worth. Many customers will have multiple sources of wealth. Please choose all applicable options.

If you have any queries, please call our dedicated Business Identification team on **1800 100 238** from anywhere in Australia (or **+61 2 9155 7800** if calling internationally) 9am – 5pm AEDT, Monday to Friday.

Accessibility support

At any time, you can inform us how you would prefer to be contacted. If you are deaf and/or find it hard hearing or speaking with people who use a phone, you can reach us through the National Relay Service (NRS). To use the NRS, you can register by scanning the QR Code or visiting **infrastructure.gov.au/national-relay-service**



Visit **stgeorge.com.au/accessibility** for further information on our accessible products and services for people with disability.

"QR Code" is a registered trademark of Denso Wave Incorporated.

St.George acknowledges the traditional owners as the custodians of this land, recognising their connection to land, waters and community. We pay our respect to Australia's First Peoples, and to their Elders, past and present.