

What happens next?

Security Variation (Substitution) Requests

What we need from you:

- Signed & fully completed Discharge Authority Form or written instructions from you &/or your solicitor/conveyancer
- Copy of signed & dated Contract of Sale (for property sales) within the last 3 months
- Copy of original Title or Title search [available from your solicitor/conveyancer]
- Transfer of Ownership (for property purchases) [available from your Real Estate Agent or solicitor/conveyancer]

St George Bank will:

- Contact you if additional information is required to process your request
- Order Valuations on remaining securities if required. Fees may apply.
- Contact you if limits need to be reduced prior to settlement
- Send you documentation to be signed & returned to the Bank
- Contact you &/or your solicitor/conveyancer confirming receipt of signed documentation
- Write to you &/or your solicitor/conveyancer & advise settlement is ready to be booked
- Assist you &/or your solicitor/conveyancer booking settlement & confirming Payout Figure(s).

Full Discharge Requests (all securities being sold/refinanced)

What we need from you:

- Signed & fully completed Discharge Authority Form or written instructions from you &/or your solicitor/conveyancer

St. George Bank will:

- Contact you if additional information is required to process your request
- Write to you &/or your solicitor/conveyancer & advise settlement is ready to be booked
- Assist you &/or your solicitor/conveyancer booking settlement & confirming Payout Figure(s).

Further Questions?

Contact our Customer Contact Centre on **13 33 30**, saying "Existing Mortgage" between 8am-8pm (AEST), Monday to Saturday

Partial Discharge Requests (Other linked securities remaining with Bank)

What we need from you:

- Signed & fully completed Discharge Authority Form or written instructions from you &/or your solicitor/conveyancer

St. George Bank will:

- Contact you if additional information is required to process your request
- Order Valuations on remaining securities if required. Fees may apply
- Write to you &/or your solicitor/conveyancer & advise settlement is ready to be booked
- Assist you &/or your solicitor/conveyancer booking settlement & confirming Payout Figure(s).

